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** CONTINUING DATA ***** NONE mxn

** FOREIGN APPLICATIONS ***** NONE mxn

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35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged Examiner's Signature <i>[Signature]</i> Initials <i>mxn</i>				

ADDRESS

23644

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TITLE

Load balancing in a network of contact centres

FILING FEE	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
RECEIVED 964		<input type="checkbox"/> 1.16 Fees (Filing)
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